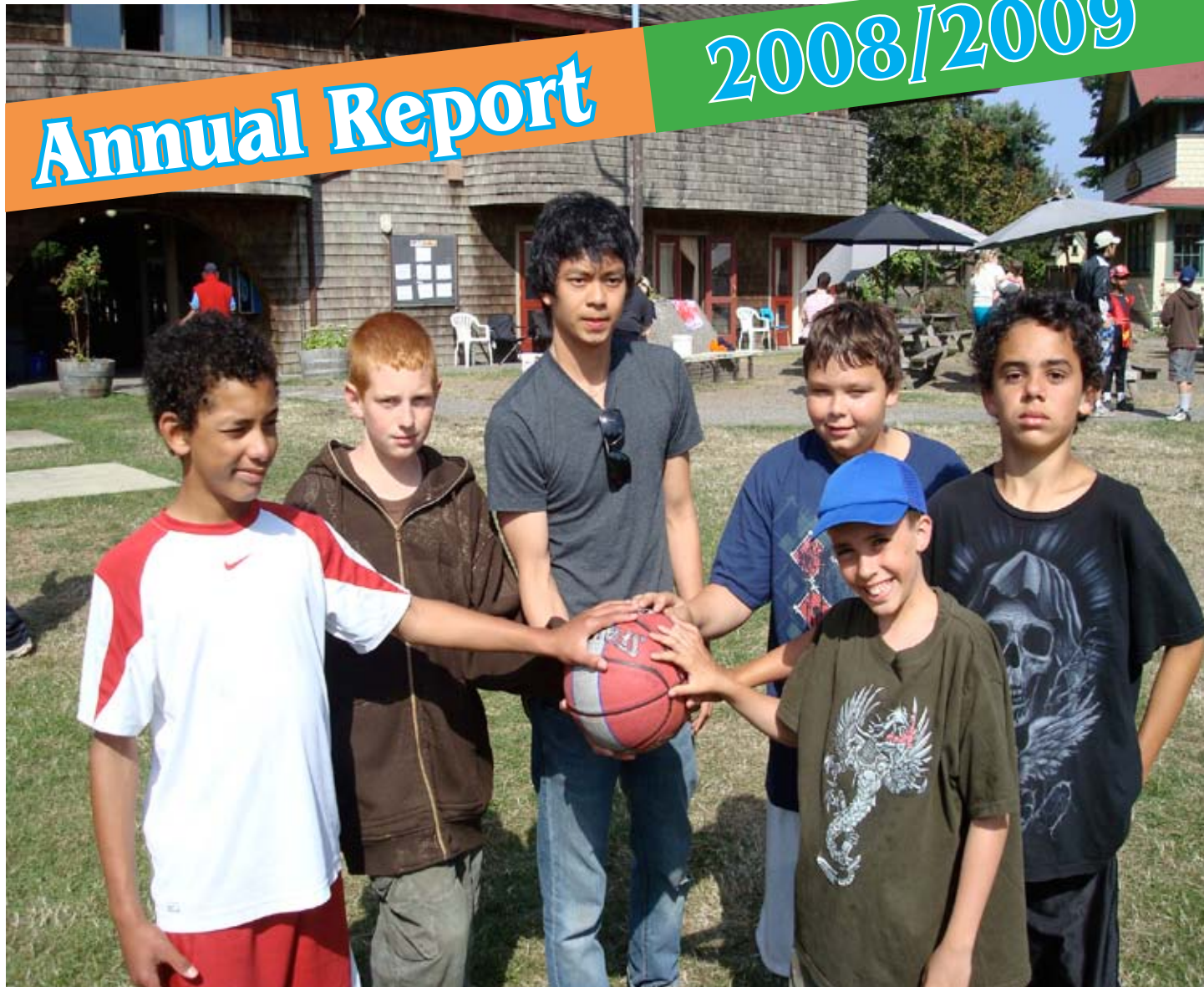


Crescent Beach Community Services at Camp Alexandra

Annual Report

2008/2009



est. 1918





MISSION STATEMENT

As a unique neighbourhood house that is rooted in a heritage facility, Crescent Beach Community Services (CBCS) provides programs, services, facilities and community-building events that address the evolving needs and aspirations of diverse people on the Semiahmoo Peninsula and beyond. CBCS engages, educates and empowers in order to foster community spirit and participation, build supportive relationships, and nurture individual, family and community well-being.



GOALS

- to strengthen the community, together to encourage and provide opportunities for individuals and groups to engage in the life of their community
- to support individuals, families, and groups in gathering the information and resources they need to enhance their lives
- to exercise a community leadership role in collaboration with other community stakeholders
- to respect our history, as we move toward our future

VALUES

✓ HONESTY ✓ RESPECT
 ✓ INTEGRITY ✓ LEADERSHIP
 ✓ RESILIENCE ✓ TRANSPARENCY
 ✓ EDUCATION ✓ EQUALITY



In a world marked by changing boundaries and developing relationships, we are citizens of a global community. For me this begs the question – who are my neighbours? This is an important question that needs a response from all of us in order to gather understanding and strengthen community, although I don't think there is a simple answer. At a recent City of Surrey meeting to provide feedback on their Child & Youth friendly strategy, a variation of the question 'What was your favourite childhood activity in your community', was posed. With very few diversions, the group came back with comments like 'play in the jungle at the end of our street' or 'play in my tree house' or 'block parties'. Without exception, each person in the room had a favourite memory that involved the uniqueness of their neighbourhood. This, of course, was very exciting to me, as Neighbourhood Houses understand the intrinsic value of their neighbourhoods and their neighbours.

This past year has been marked by change, with a search for a new Executive Director underway mid year, and me being asked to take on a secondment while the search continued. As acting ED I began to see my work through a new lens, discovering our roots and our connections with other neighbourhood houses. I began to see the need for us to connect back to those roots that evolved from the Settlement Movement in England with a goal of getting the rich and the poor to live more closely together in an interdependent community. This resulted in the establishment of "settlement houses" in poor urban areas, where volunteer middle-class "settlement workers" would live, hoping to share knowledge and culture with, and alleviate the poverty of, their low-income neighbors.⁽¹⁾ This rich history continues as an innovative approach to 'social work'. What speaks to me is the notion of individuals working side by side versus one group doing for another group. As a longstanding Neighbourhood House and social service provider, this is what distinguishes us from other forms of social service. These conversations and dialogues set

the stage for reviewing our strategic plan, recognizing that our history is our future.

Our most notable change was the decision to change our name from Crescent Beach Community Services, after several years consulting with both community and staff. Our principles and values however, are not changing. We are committed to strengthening our community and finding creative ways to help people enhance their lives through participation in our neighbourhood house programs.

This past year also included the addition of the Building Welcoming and Inclusive Neighbourhoods initiative funded by Welcome BC to strengthen community by engaging newcomers and the wider community with opportunities for shared learning. This is a very exciting initiative that will allow all of us more opportunities to connect with our neighbours.

In all our program areas as well as our Camp Alexandra Retreat and Conference Centre, we provide opportunities for people to gather, grow, and build a spirit of community. We are only able to do this by working together, with our community! We are very fortunate to have a dedicated and committed staff and board team, working alongside an abundance of remarkable volunteers and community members who share our values and commitment to work together as part of our community!

Thank you to everyone – our funders, our partners, our participants, our volunteers, our staff team, and of course our board, all of whom have provided me with insight and wisdom, not to mention a few healthy challenges! "How wonderful it is that nobody need wait a single moment before starting to improve the world." Anne Frank

Thankfully, we have already started.

Penny Bradley, Executive Director

⁽¹⁾mWade, Louise Carrol (2004). "Settlement Houses". Encyclopedia of Chicago. Chicago Historical Society. Retrieved 2009-06-22.



2008-09 Highlights

1) Successful completion of our 'Moms and Tots Learning Together' project in partnership with South Fraser Women's Services Society, funded by a United Way Community Innovations Grant. The project was delivered as a 'family resource' model in a community setting to support and engage Punjabi speaking moms and preschoolers. The response from participants was beyond our expectations, and resulted in new community relationships with participants that had no previous community connections.

2) Vine Youth Clinic Partnership continues to serve youth in our community, with an innovative approach to partnering. There has been a dramatic increase in youth attending the clinic, from initial sessions with 1 to 2 youth dropping in to an average of 12-15 youth each drop in session.

3) Inclusion in the Building Welcoming and Inclusive Neighbourhoods Collective. The program is funded by Welcome BC, and reflects the individual needs served by each Neighbourhood House.

4) First Annual 'It Takes a Neighbour Fall Festival' for families with Children 0-6.



5) Bridging Generations 'Are We There Yet' Inter-generational Theatre Project funded by United Way.

6) Kensington Prairie Early Childhood Development (ECD) Hub planning partner in this City of Surrey initiative supported by local ECD serving agencies.

2008-2009 Chairperson's Report

The 2008-09 fiscal year came to a close with bright prospects for the year ahead. This was our second year of strategic plan implementation but a significant amount of energy was directed towards the task of recruiting a new Executive Director. In November we said goodbye and thank-you to Rennie Keates and, working with the Association of Neighbourhood Houses, we spent November and December recruiting someone who shared our commitment to the community and the legacy of Crescent Beach Community Services. This was a challenging time for the Board as we took on a more operational role, albeit with fewer members than last year. However, the collective strength of our existing senior staff affirmed our decision to create a secondment position in January enabling us to maintain our strategic momentum and providing an opportunity for Penny Bradley, previously Program Director, to test-drive the day-to-day responsibilities. On behalf of the Board, I'd like to acknowledge the hard work and adaptability of the senior staff throughout this period.

In the midst of our search, we were thrilled to be designated the sole beneficiary of the Rotary Club of White Rock - Millennium's annual golf tournament with proceeds going towards our long overdue Admin building roof repair. Another notable success was this year's Alexandra Festival, an event that brought out all of our stakeholders and helped raise our profile in the community. We also became a 'Community Board' to better reflect our role in the wider context of the Association of Neighbourhood Houses.

As the year came to a close, our goals for the new year were drawn from our strategic plan and the fiscal realities of a more difficult economic climate. We learned firsthand about the need to improve awareness about who we are and the communities we serve. Branding and fund development come hand-in-hand - areas we will be concentrating on as we move into Year 3 of our strategic plan. In addition to the numerous individuals, organizations, and foundations that have helped support our mission this year, I'd like to personally thank Jane, Ruth, Bill, Dana, Mike, Jordan, and John for their contributions throughout the year.



Thank you to our supporters in 2008/2009

Contributors (donating \$25-\$100)

Louise Johnson, Drew & Claire Ratcliffe, Linda Coyle, Donald & Frances McKenzie, David Keillor, Joe & Sheila Ibaraki, Charlene Corbett, Dan Maresca, D. Klassen, Sharron Kask, Velma Headman, Jenny Lindstrom, Audrey Watson, Eleanor Nordhus, Walter & Diana Maughan F & G Stewart, G.P. McInnes, Frances Kohn, Charlene Smith, Joseph Anderson, James Lauck, Elva Reid, Phyllis Rycroft, Joe Martino, Terry Coyne, Erica Ritchie, Tom and Sue Horn, Jim & Jodie Mitchell, Jane & Michael Askin, Mary Thomas, Herbert & Carol Schon, Huddy Roddan, Bill Kehler, Manjit Dosanjh, Erin Davidson, B.J. Young, Susan Erickson, Dan Thompson, Jean Roe, Keith Graham, Lois Stewart, Wendy Wulff and Charles King, Alan McInnes, Laurie MacIsaac, Mildred Andreesen, Ian and Diana MacRae, Chris Horrocks, Coro Hass.

Supporters, Neighbours and Friends (\$101- \$1000)

Jane Wright, June Cameron, Adrian Bolden, Janet & Ernest, Hammond, Gerald and Jenny Risk, Janet & Ernest Hammond, Lois Peterson, Chris Magnus, Harriet Quint, Victoria Williams, Bill Lightowers, Semiahmoo Volunteer Community Police Society, Black Fish Marine, North Langley Vineyard Christian Fellowship, Bill Lightowers, Elsie Roberts, Victoria Williams, Barbara Armstrong, Mark & Barbara Cullen, Marty Oppenheimer, Don & Heather Risk, Barbi Fergusson, Joyce Mahony, Martin Gifford, Mark Tindle, Vancouver Optimist Club of BC, St. Mark's Church, David & Margaret Evans, David Grant & Family, Peace Portal Alliance Church, DavidCook, Rita Frederickson, Joyce Ellis, Ann Philp Kathleen Mitchell, Pat McConky, Crescent United Church Walkers, Phyllis Atkinson, Melva Dwyer, Pamela Mahony.

Sustainers (\$1000 or more)

Soroptimist International of Surrey/Delta, Soroptimist International of White Rock, South Surrey Community Foundation Peace Arch News, City of White Rock, City of Surrey, Muriel Green, Dick & Jacquie Nelson, Helen Monkman, Royal Canadian Legion Branch 240 - Ladies Auxiliary, White Rock Kiwanis Club, Peace Arch Monarch Lions, Rotary Club of White Rock Millennium, Semiahmoo Rotary Club, White Rock Peace Arch Rotary Club Semiahmoo Senior Support Foundation.

Funders (Corporate/government grants- sponsorships)

United Way of the Lower Mainland, Government of Canada Human Resource and Skills Development Canada, Province of BC Ministry of Children and Family Development, City of Surrey, KNV Chartered Accountants, Province of BC - Gaming Policy and Enforcement Branch, CKNW Orphans Fund, Westminster Savings Credit Union Foundation, Lower Mainland Christmas/Camping Bureau, Fraser Health Authority.

Numerous local businesses were also very generous in their support of our programs and special events through donations of gifts in kind.



CRESCENT BEACH COMMUNITY SERVICES

STATEMENT OF FINANCIAL POSITION (UNAUDITED)
as at March 31, 2009

ASSETS		2009
Current		
Cash & investments (Note 1)	\$	597,768
Accounts receivable		13,634
Inventory		1,411
		<u>612,813</u>
LIABILITIES		
Current		
Accounts payable and accrued liabilities		24,369
Deferred contributions (Note 2)		437,667
		<u>462,036</u>
NET ASSETS		
Net assets externally restricted		-
Net assets internally restricted (Note 4)		50,000
Unrestricted net assets		100,777
		<u>150,777</u>
	\$	<u>612,813</u>

CRESCENT BEACH COMMUNITY SERVICES
STATEMENT OF OPERATIONS (UNAUDITED)
Year ended March 31, 2009

REVENUES		2009
Interest & Investment Income	\$	50,291
Province of BC		385,028
Federal Government		39,374
United Way		162,268
Gaming		82,000
Earned Income		466,755
Donations and Fundraising		30,924
Other Contributions and Miscellaneous		23,060
TOTAL REVENUE		<u>1,239,700</u>
EXPENSES		
Salaries and Benefits		852,590
Building Occupancy		83,033
Office Expenses		140,210
Purchased Services & Subcontracts		79,853
Program, Food & Transportation		34,650
Other Expenses		28,245
Capital Expenses		45,905
TOTAL EXPENSES		<u>1,264,486</u>
OPERATING SURPLUS (DEFICIT)	\$	<u>(24,786)</u>

Crescent Beach Community Services
Notes to Unaudited Financial Statements
Year ended March 31, 2009

1. The investment's are comprised primarily of Banker's acceptances, term deposits and mutual funds and are carried at cost.

2. Deferral method of accounting for contributions is used. Unrestricted contributions are recognized as revenue when received or receivable if the amount to be received can be reasonably estimated and collection is assured. Funds received from Gaming - Direct Access Grant (\$82,000) in 2008-09, have been included in deferred contributions to be recognized as revenue in 2009-10.

3. Purchase of capital assets have been expensed in the year of purchase. Contributions received for purchase of capital assets have been recognized as revenue in the year received.

4. As of March 31, 2009, the Community Board has internally restricted \$50,000 for capital improvements.



An intergenerational theatre project funded by the United Way brought three generations together, demolishing stereotypes and building bridges to understanding.



CURRENT PERSONNEL

Executive Director	Penny Bradley
Prog/Communications Director	Donni Klassen
Community Services Manager	Maxine Larmour
Property Manager	Mark Klassen
Director, Core Operations	Rita Frederiksen
Manager, Facilities/Catering	Ginny Loudon
Caterer	Diane Kolida
Manager, Family Prog/Services	Diane Schwartz
Manager, Food Prog/Services	Stella Buttner
Manager, Youth Prog/Services	
Fund Development Officer	Lois Peterson
Reception/Administration	Barbara Stevenson
	Moira McVey
Seniors Worker	Carol Ann Shannon
Youth Outreach Workers	Danielle Kreutzer,
	Eric Rice
Youth and Family Workers	Christine Christensen
	Jon Robertson
Coord, Childrens Prog/Services	Cindi Mercer
Early Childhood Dev Prog Coord	Shelley Cranstone
Children's Program Facilitator	Erin Ewart
Supported Adults Worker	Jill Glennie
Parent/Teen Mediator	Ian Blatchford
Building Service Worker	Terry Sargent
Custodian	Don Akhurst
Caretakers	Lisa Lucow

2008-2009 BOARD OF MANAGEMENT

- Drew Ratcliffe • Mike Sheeshka • John Hentschel • Bill Lightowers
- Dana Gill • Jane Bird • Ruth Sebastian

Cresecnt Beach Community Services at Camp Alexandra

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